

**WATERLINE
COMMUNITY
LIBRARY NETWORK
COMMUNITY SURVEY**

Dear resident

We are bringing a dedicated library branch and two click, collect and return locations to the Waterline area in the coming months that will provide improved access to library services for you and your community.

These elements will form the Waterline Community Library Network and will offer many more hours of library availability for Waterline townships.

We would like to hear from you by way of the enclosed survey what your preferred locations are for the library and click-and-collect points, as well as which services and events you would most like to see.

On the right hand side of this document you will see concepts of how the new library will look and feel. Some key points include:

- We will continue to have our librarians visit the Waterline Library twice per week because this is something that we know the community values.
- We will offer greater access to our services by providing the convenience of a self checkout machine that means you can loan a book at times when our librarian is not visiting.
- We have invested in a new collection of books and will provide new and modern shelving and furniture to make sure the library space is a place you want to visit, relax, connect and enjoy and that you would like to tell your friends about.
- We will provide newspapers and magazines that you can browse and loan because this is something that members of the community have asked for during our consultation to date.
- Two click, collect and return points, to be located in towns other than the Waterline Community Library, will expand the reach of the Waterline's community library network by providing book, DVD and other item pick-up and drop-off locations.
- The mobile library will continue to serve the community until the Waterline Library and click, collect and return points are open.

As part of our commitment to improving our community engagement and programming in your area, we have already commenced our highly-regarded story time sessions at the Bass Valley Children's Centre and will be commencing other programs at local primary schools shortly.

Please complete the enclosed survey and return via the reply-paid envelope by no later than 31 May 2019.

We welcome your input on how we can work together to provide an enhanced library service accessible to many more people in your community.



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