



**HAVE YOUR
SAY**

HAVE YOUR SAY: VISION & MISSION

We are seeking your feedback to help us complete a review of what libraries look like in the future and how best we can serve you, and the community.

A draft Vision and Mission has been prepared and we are seeking your input to make sure it meets community expectations.

THIS CONSULTATION OPPORTUNITY IS OPEN UNTIL SUNDAY 2 AUGUST 2020.

BACKGROUND

In December 2019, we began working with staff, leadership team and the WGL Board over the following months to review and redevelop the West Gippsland Libraries Vision and Mission in consultation with Spark Strategy.

The final draft Vision and Mission statement was adopted at the June 2020 Ordinary Board Meeting to be presented to the community for feedback.

WHY YOUR FEEDBACK IS IMPORTANT

Your feedback is important to provide us with an understanding of community and stakeholder expectation.

The focus and purpose of this engagement is to:

- Involve the community in creating our Vision and Mission for West Gippsland Libraries; and
- Understand the communities' views and expectations of West Gippsland Libraries;

Please complete this form and return it by email or post to West Gippsland Libraries, 2/65 Victoria Street, Warragul VIC 3820.

YOUR PRIVACY

The personal information collected above will be solely used for the purpose of providing feedback. You can access your own personal information by contacting us. For more information about our privacy policy, please visit our website: <https://www.wgrlc.vic.gov.au/about/library-policies/>



**HAVE YOUR
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TELL US YOUR FEEDBACK

Name

Address

Email

Please refer to the draft Vision and Mission available on the last page/website/library before providing feedback

What area of the community do you represent? For example, business owner, community or business group representative, interested community member, etc.

When considering the future of libraries, tell us what you think of the Vision and Mission statement?

In your opinion, how can the library best serve you in the future?

Please provide any additional feedback or thoughts you may have.



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WHAT HAPPENS NEXT?

We appreciate you taking the time to provide your feedback. Your thoughts and ideas are important to us and will form part of our decision making.

We will consolidate comments and feedback and consider all submissions at the next Ordinary Board Meeting to assist in making further recommendations to WGL Board.

CONTACT US

Have questions? We're here to help! For more information about this project, please contact us

Mail: West Gippsland Libraries, 2/65 Victoria Street, Warragul VIC 3820

Telephone: (03) 5622 2849

Email: support@wgrlc.vic.gov.au

Web: wgrlc.vic.gov.au



OUR VISION

Our vision is for connected, inclusive and resilient communities that are supported to grow and thrive.



MISSION SUPPORTING OUR COMMUNITIES IS OUR MISSION. WE HELP PEOPLE:

OUR VALUES

Relationships
We build relationships with our stakeholders, communities and each other.

Excellence
We will deliver excellence in everything we do.

Bravery
We anticipate and bravely adapt with the changing needs of our communities.



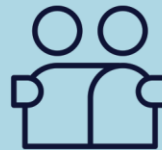
Connect
We are responsive and relevant and bring people together



Belong
We are inclusive and work with you



Learn
Our free resources allow minds to explore and create



Trust
We are here for you now and always