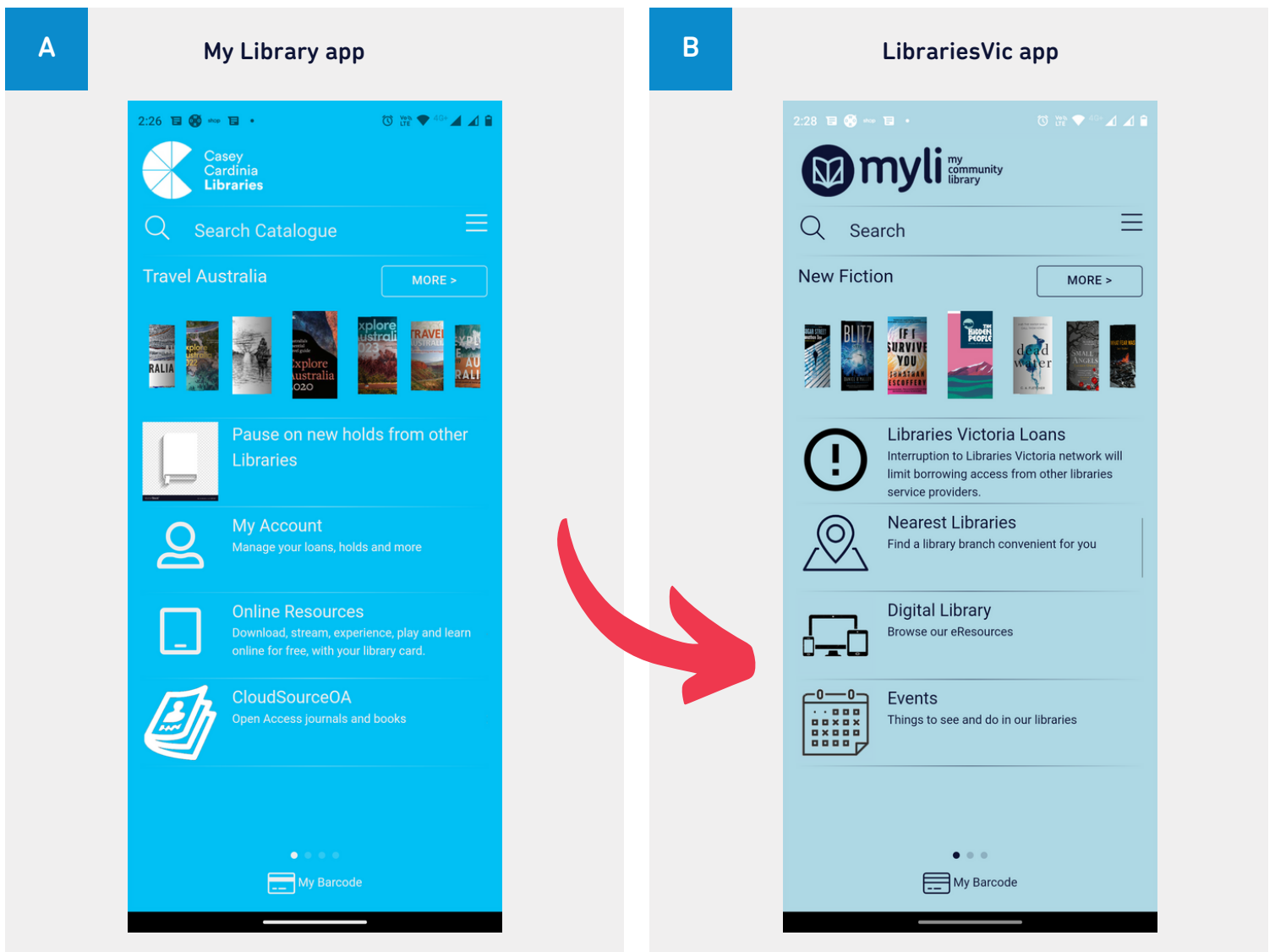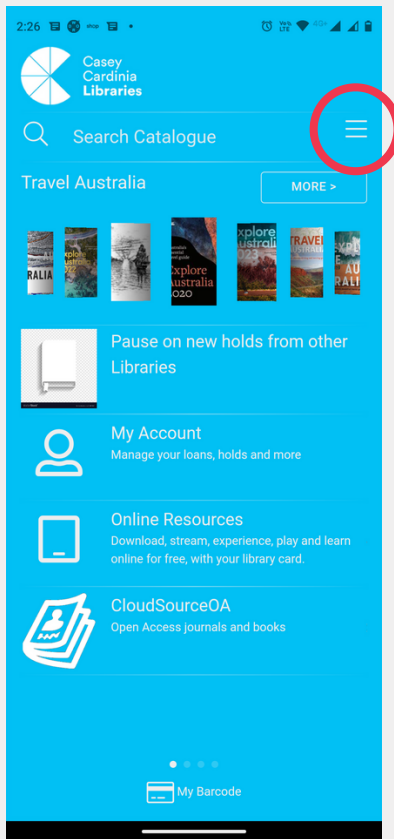# LIBRARY APP — TRANSITION GUIDE

This guide provides steps to assist Cardinia library members currently using the My Library app (A) provided to you by Casey Cardinia Libraries (CCL) to make the switch to the LibrariesVic app (B) provided to you by Myli - My Community Library (Myli).

By switching apps we don't anticipate any impact to any current holds, borrowing history or account information. If you have any concerns, please contact support@myli.org.au

A	My Library app

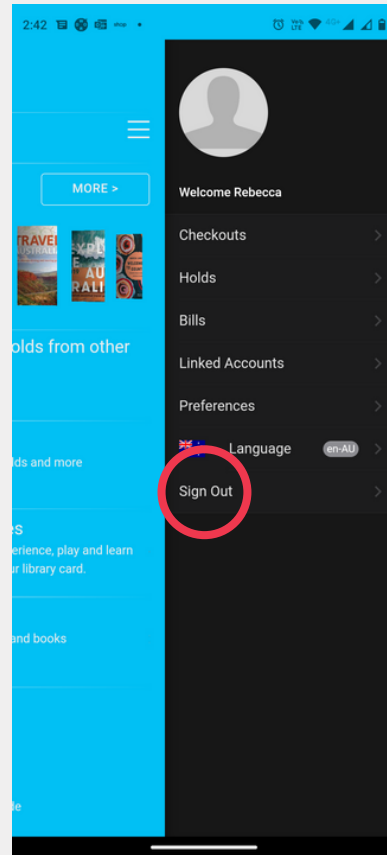| B	LibrariesVic app

1

Borrowbox app users will be prompted to log in again

2

From the menu items, click the Sign Out option

3

Delete My Library app
- for android devices:
  1. Open the Google Play Store app.
  2. At the top right, tap the Profile icon.
  3. Tap Manage apps & devices. Manage.
  4. Tap on My Library app from the list.
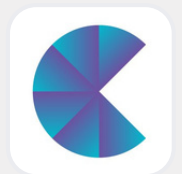 5. Tap Uninstall.

My Library

4

Delete My Library app
- for apple devices:
  1. Locate the My Library app on your device.
  2. Touch and hold the app.
  3. Tap Remove App .
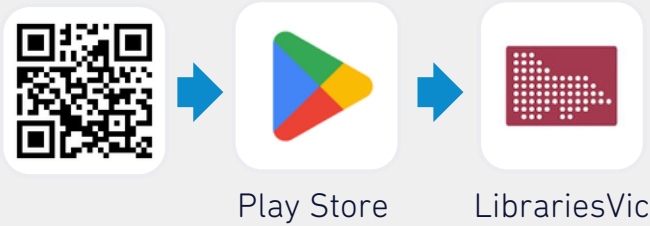 4. Tap Delete App, then tap Delete to confirm

My Library

5

Install the LibrariesVic App
- for android devices:
1. Scan the QR Code or search Libraries Victoria on the Google Play Store app.
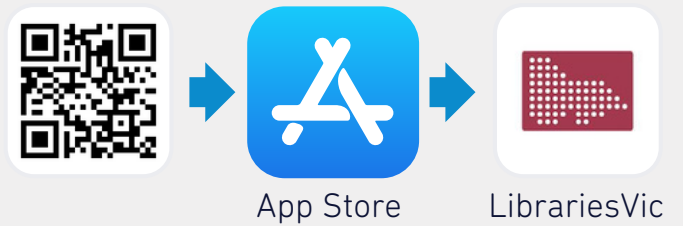2. Tap the Install button.

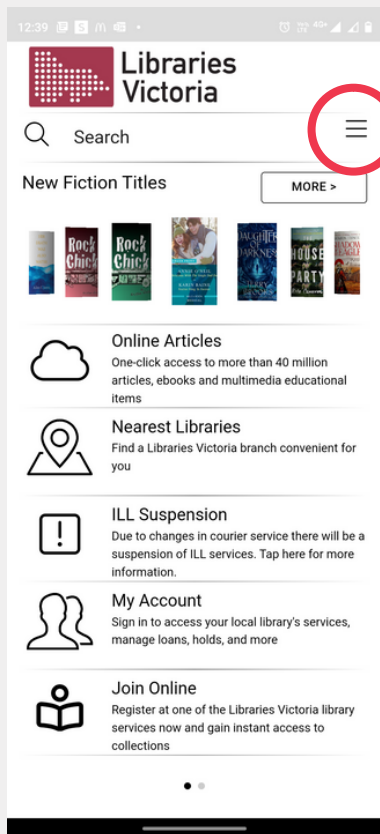Play Store ➡ LibrariesVic

6

Install the LibrariesVic App
- for apple devices:
1. Scan the QR Code below or search Libraries Victoria on the Apple Store app.
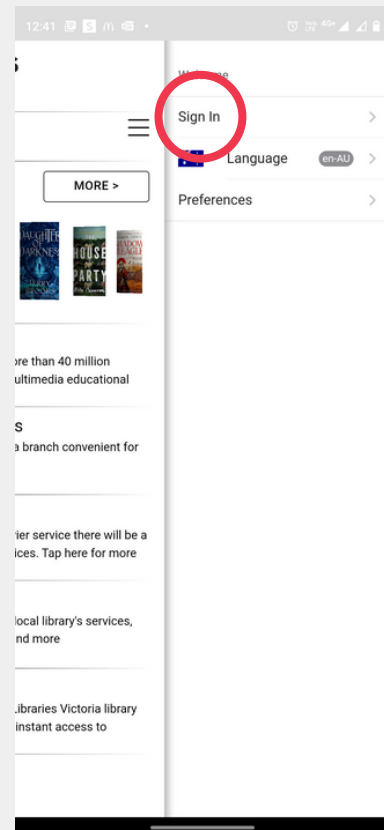2. Tap the Get button.

App Store ➡ LibrariesVic

7

1. Open the LibrariesVic App on your device.
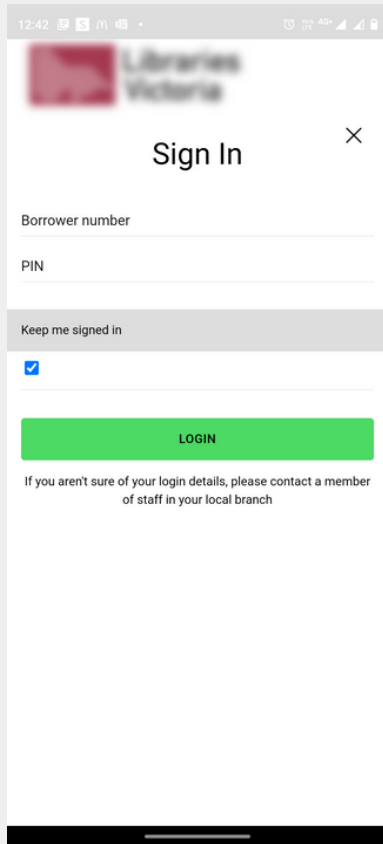2. Sign into the LibrariesVIC app by clicking on this icon ☰ next to the Search Catalogue

8

1. From the menu items, click the Sign In option

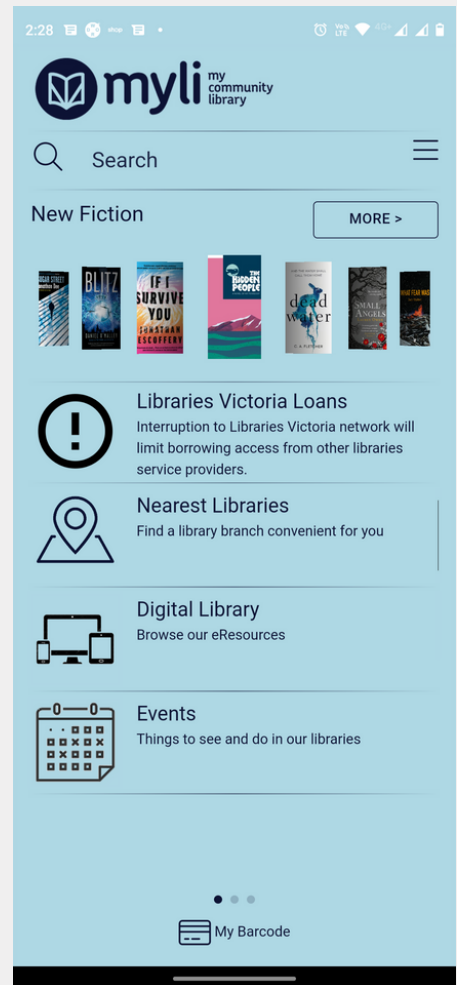1. Enter your library card membership number, followed by your PIN and tap the Login button

Forgot your pin or library card membership number?

Visit or call your local library during opening hours on 1800 44 6954. Live chat is available at myli.org.au Mon-Fri 9:00am-5.00pm (excluding public holidays)

The app that lets you...

- Search the catalogue, manage loans and holds in just a few clicks.
- Access the Myli digital library of eBooks, eMagazines, movies and more.
- Access your digital library card

Need help?

Your library is just a phone call away on 1800 44 6954. Visit myli.org.au for opening hours and locations. Book a Tech Talk for a Librarian to step you through setting up and using digital resources. The support team is also online Monday-Friday 9am-5pm for live chat on the website (excluding public holidays).