

Guiding Principles for Myli Terms & Conditions

Welcome to Myli, where there's always more to explore! Before you get started on your adventure, we would like to talk about some important things you need to know about your library membership and using library services.

Our guiding principles are based on three pillars:

- **Connect:** Our libraries are places to meet people, share stories, and make friends.
- **Belong:** Everyone is welcome here; we want you to feel like you belong.
- **Learn:** We have lots of things to help you learn and discover something new.

What to expect from us

Myli's library membership is free and available to everyone in our community. We are here to help you, and make sure our spaces are welcoming and respectful places for everyone to enjoy.

Library resources and services include:

- **Borrowing:** You can borrow books, magazines, and even some other things like surfboards. We also have digital resources like movies, e-books and more.
- **Free Services:** We offer help with research and using technology, provide internet and computers, and have free events and programs for all ages, like special interest workshops and activities for children.
- **Paid Services:** Some things, like photocopying, some inter-library loans and meeting room hire, have a cost.

What we expect from you

As you explore our libraries, we ask that you be respectful, responsible and curious.

Be respectful.

Of resources, facilities, staff and others

- **Be respectful:** Abusive, aggressive, or unlawful behaviour is not tolerated.
- **Be kind:** Talk with others, laugh together, and have fun when you come to our libraries, but remember to be mindful of the noise levels.
- **Be tidy:** Keep your area clean and don't break or misuse library stuff on purpose.

Be responsible.

For your children and young people, your things and library things you take home.

- **Be responsible:** Supervise children and young people in your care when you are at the library or using library things like the internet and computers.
- **Be careful with your things:** Take care of your personal belongings when visiting our libraries.
- **Be careful with library things:** Take care of library items you borrow and renew them on time so others can use them too.

Be curious.

By asking for help, talking to our friendly staff, and being open to different people and ideas.

- **Be curious:** Be open to and accepting of diversity in people, perspectives and content.
- **Ask for help:** If you lose or damage something, our friendly staff are here to help you. Be mindful we may ask you to cover the cost so that we can replace them for others.
- **Ask questions:** Our friendly staff is here to assist you with any inquiries you may have, whether it's about finding resources, using our services, or exploring new topics.